

Size Exchange & Returns Form

Thank you for contacting us regarding an exchange of your recent purchase. Please complete the following form and return it along with your order to:

Returns & Exchanges
The Boot Warehouse
Unit 20 / 20 – 28 Kareena Road
Miranda NSW 2228
Australia

IMPORTANT: When returning your footwear, please ensure the following:

- Please do not use the shoe box as the packaging as we need this for resale.

-Please provide payment for return shipping on the bottom of the form.

Please note that exchanges can only be accepted within 30 days from the date of delivery. The goods must be returned in their original packaging, be unmarked and unworn. Unfortunately we cannot exchange or refund, clearance sale lines or any item which has been worn. * With the exception of claims for manufacture faults. If you are claiming a manufacturing fault please request a copy of the faults return form.

Order Number (Which can be found on the original receipt): _____

Name: _____ **Phone Number:** _____

Brand: _____ **Brand code (3-6 digits or Letters):** _____

Reason for Exchange (Please Tick)

- Size or Style Exchange. I am returning Size ____ UK Men's
- Returning Item for a refund (I understand there is a fee of 10% to be taken from my items cost)

Details of Action Required (Please Tick)

- Please send me Size/ _____ UK Men's in exchange for the returned pair
*If you would like to exchange for a different style, please provide further details here: _____
- Please refund the cost of my purchase (I understand there is a 15% fee for refunds. This fee is charged for reimbursement of the free postage on your order.)
We will process your refund through pay pal, there is no need for you to leave any further details.

Size Exchange: Please send my replacement goods to:

- Please Tick here if you wish to use the same address as your previous delivery
- Different address as below:

(House/unit number & Street name) _____ (Suburb) _____

(State) _____ (Postcode) _____

Return postage cost for size exchange: (I understand that \$16.95 will be charged for the return postage cost)

No. _____ Exp date: ____ / ____ Signature: _____