

Size Exchange & Returns Form

Thank you for contacting us regarding an exchange of your recent purchase.
Please complete the following form and return it along with your order to:

Returns & Exchanges (Attention Nicole Fleming)
Hytech Boots
Unit 20 / 20 – 28 Kareena Road
Miranda NSW 2228
Australia

IMPORTANT: When returning your footwear, please ensure the box is either wrapped or placed into a plastic bag. **Do not tape the lid of the box closed.** The returned box must be appropriate for re-sale.

Please note that exchanges can only be accepted within 30 days from the date of delivery. The goods must be returned in their original packaging, be unmarked and unworn. Unfortunately we cannot exchange or refund, clearance sale lines or any item which has been worn. * with the exception of claims for manufacture faults. If you are claiming a manufacturing fault please request a copy of the faults return form.

Order Number (found on original invoice): _____ My eBay User ID: _____

My Name: _____ My Phone Number: _____

The Brand: _____ The Brand code (3-6 digits): _____

Reason for Exchange (Please Tick)

Size or Style Exchange. I am returning Size _____ UK/AUS Mens

Returning Item for a refund

Details of Action Required (Please Tick)

Please send me Size/ _____ UK/AUS Mens in exchange for the returned pair

*If you would like to exchange for a different style, please provide further details here: _____

Please refund the cost of my purchase (I understand there is a 15% fee for refunds. This fee is charged for reimbursement of the free postage on your order.)
We will process your refund through pay pal, there is no need for you to leave any further details.

Size Exchange: Please send my replacement goods to:

Please Tick here if you wish to use the same address as your previous delivery

Different address as below:

(House/unit number & Street name) _____ (Suburb / Town) _____

(State) _____ (Postcode) _____

Return postage cost for size exchange: (I understand that \$11.00 will be charged for the return postage cost)

VISA

MASTERCARD

No. _____ Exp date: ____ / ____ Signature: _____