

Warranty Claim Exchange Form

Thank you for contacting us regarding your warranty claim on your recent purchase.
Please complete the following form and return it along with your order to:

Returns & Exchanges

The Boot Warehouse
Unit 20 / 20 – 28 Kareena Road
Miranda NSW 2228
Australia

IMPORTANT INFORMATION:

We will inspect your warranty claim and if necessary work with the manufacturer to provide you with an outcome as soon as possible. If it is clear that your claim is related to a manufacturing fault/defect, we will inform you accordingly and replace/repair the item at our own cost. If there is any uncertainty regarding the nature of the fault/claim, the product will be referred to the manufacturer for final assessment. This process can take up to 4 business days and we will inform you of the outcome ASAP. Please be aware that if the warranty claim is rejected by the manufacturer and you wish to have the boots returned.

Order number: _____ My Name: _____

My Phone Number: _____ The Brand: _____

The Style code (3-6 digits): _____

Reason for Exchange

- I think there is a fault in my good and I require it to be assessed by the manufacturer.
- I would like to take advantage of the **30 day** comfort guarantee offered by Blundstone, Oliver and Steel blue

Details of your fault or Comfort claim:

I conform that I have read and understood the above information

Signature _____