



Warranty Claim Return Form

Please complete the following form (details of your fault) and include it when returning your faulty footwear.

Enclosed you will find your pre-paid, pre-address return label for returning your faulty footwear. In some cases, a bag will be provided. If no bag was provided, please simply re-use the bag your replacement pair were delivered in.

It is a requirement that your boots are sent back to us so we can send them onto the manufacturer for further assessment and to receive our credit. We would appreciate you dropping your faulty pair back to an Australia Post outlet at your soonest convenience once your replacement pair has been received.

Order number: _____

Name: _____

Style: _____ Size: _____

Details of your fault:

I confirm that I have read and understood the above information. If we can assist you further, please contact us on 02 9524 6188 or warranty@tbwsafety.com.au